



-Customer information-

Optional limited 5 year warranty for North, Central & South America for Fischer Panda marine generators

In comparison to the standard Fischer Panda terms of warranty, we offer the following limited warranty for the usage of Fischer Panda generators within the American continent. All mentioned warranty will be covered by Fischer Panda Inc., FT. Lauderdale, USA. The warranty package has to be purchased together with a new Fischer Panda marine generator.

In detail, the limited American warranty covers the following in comparison to the standard worldwide Fischer Panda warranty:

Worldwide standard warranty

• Period

- 24 months from date of delivery ex works Paderborn, limited to max. 1,000 h operating hours whichever occurs first
- In case of commercial use: 12 months from date of delivery ex works Paderborn, max. 1,000 h operating hours whichever occurs first
- Additional warranty extensions available on request.

• Transport Cost

- Transport or shipment of generator to Fischer Panda GmbH or to an authorised service dealer at the expense of the customer
- Shipment or transport of defective parts to Fischer Panda GmbH or service dealer at the expense of the customer, return transport at the expense of the customer (travelling times, allowances, mileage)

• Labor Costs

- labor costs subject to prior agreement and confirmed estimate

Extended America/US warranty

• Period

- Up to 5 years beginning 12 months from date of shipment ex FP USA or with date of purchase by original owner whichever occurs first
- In case of commercial use: 12 months or 1,800 h operating hours (whichever occurs first) starting 12 months from date of shipment ex FP USA or with date of purchase by original owner whichever occurs first

• Transport Cost

- Transport or shipment of generator to FP USA or an authorised service dealer at the expense of the customer
- FP USA bears the cost for the return to the owner by standard means of transport (no express or airfreight)

• Labor Costs

- Labor expense coverage limited to the labor time allotted. Applicable labor and time rate will be confirmed.
- Labor time for removal and re-installation covered:
 - Panda 4 to Panda 10: 4 h
 - Panda 12 to Panda 25: 8 h
 - Gen > 25 kW: 10 h
- (additional labor time due to difficult access not covered)





Fischer Panda®

Generatorsysteme
Hybridantriebe
Energielösungen

Worldwide standard warranty

•Travel Costs

- All travel costs are basically paid by the customer.

•Special warranty for parts

- Extended warranty up to 5 years for electric parts of the asynchronous generators
 - stator with winding
 - generator casing
 - sealing of casing including all parts with water contact

Extended America/US warranty

•Travel Costs

- Land travel mileage 150 per warranty incident
- Labor time relating to travel 2 1/2 h per warranty incident

•Special warranty for parts

•Engine warranty Panda 4200 PMS

- 3 years or 1,800 h whichever occurs first starting 12 months from the date of shipment ex FP USA or with the date of purchase by the original owner whichever occurs first
 - year 1: parts, labor and mileage
 - year 2: parts only and shipping within US and Canada only
 - year 3: 50% of parts only and shipping within US and Canada only

•Engine Warranty for all other marine generators

- 5 years or 1,800 h whichever occurs first starting 12 months from the date of shipment ex FP USA or with the date of purchase by the original owner whichever occurs first
 - year 1,2: parts, labor and mileage
 - year 3: parts only and shipping within US and Canada only
 - year 4,5: 50% of parts only and shipping within US and Canada only

•Electrical Alternator Warranty for all marine generators

- 5 years or 1,800 h whichever occurs first starting 12 months from the date of shipment ex FP USA or with the date of purchase by the original owner whichever occurs first
 - year 1,2,3: parts, labor and mileage
 - year 4: parts only and shipping within US and Canada only
 - year 5: 50% of parts only and shipping within US and Canada only

- Rotor warranty for all marine generators
- complete lifetime: parts and labor

Important Note:

The **complete** Fischer Panda worldwide standard warranty as well as the extended American/US-warranty can be downloaded on www.fischerpanda.de ! If there is a "difference of interpretation" with the above summary of differences, the terms and conditions of the American/US warranty will prevail.

Status: 26.06.2015 / All information without engagement !



Fischer Panda GmbH
Otto-Hahn-Str. 40,
D-33104 Paderborn
Germany

Tel. : +49 (0)5254 9202-0
Fax. : +49 (0)5254 9202-550
Hotline : +49 (0)5254 9202-767
Email : info@fischerpanda.de
Web : www.fischerpanda.de

